



10/083,409

BOX MISSING PARTS  
PATENT  
1248-0580P

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IN THE U.S. PATENT AND TRADEMARK OFFICE

Applicant: M. NAGATA Conf.: 7393  
Appl. No.: 10/083,409 Group: UNKNOWN  
Filed: February 27, 2002 Examiner: UNKNOWN  
For: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT  
APPARATUS, SERVICE MANAGEMENT NETWORK SYSTEM,  
SERVICE MANAGEMENT PROGRAM, AND COMPUTER PROGRAM  
PRODUCT STORING THE SERVICE MANAGEMENT PROGRAM

REPLY TO NOTICE TO FILE  
CORRECTED APPLICATION PAPERS

**BOX MISSING PARTS**

**May 23, 2002**

Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

The application papers for the above-identified application were originally filed on February 27, 2002, and the application was assigned Appl. No. 10/083,409.

**DOCUMENTATION**

- ☒ Attached are fifty-seven (57) sheet(s) of formal drawings. Please substitute these corrected drawings for the corresponding fifty-seven (57) sheets of drawings on file in the above-identified application.
- ☐ Attached is a preliminary amendment.
- ☐ Attached are substitute claims commencing on a separate sheet in accordance with 37 C.F.R. § 1.75(h).

Appl. No. 10/083,409

- ☐ Attached is a substitute abstract commencing on a separate sheet in accordance with 37 C.F.R. § 1.72(b).
- ☒ Attached is a copy of the Notice to File Corrected Application Papers.

**FEES**

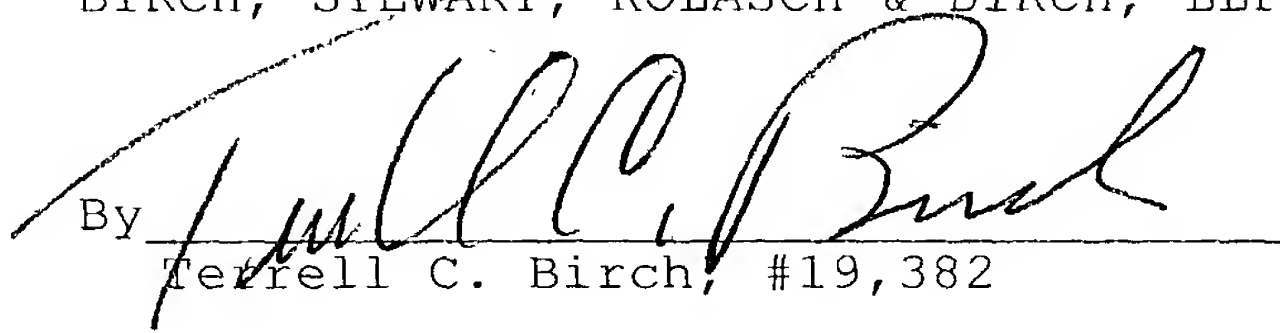
- ☐ Applicant hereby respectfully petitions for a ( ) month(s) extension of time for the filing of the present paper in accordance with the provisions of 37 C.F.R. § 1.136 and 37 C.F.R. § 1.17. The required fee of \$0.00 is attached hereto.
- ☐ A check in the amount of \$0.00 to cover any extension of time fees (if applicable) is enclosed.
- ☐ Please charge Deposit Account No. 02-2448 in the amount of \$0.00. A triplicate copy of this transmittal form is enclosed.
- ☒ No fee is required.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 02-2448 for any additional fee required under 37 C.F.R. §§ 1.16 or 1.17; particularly, extension of time fees.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By

  
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Attachments

(Rev. 01/02/02)



PART 2 - COPY TO BE RETURNED WITH RESPONSE